

**LIFE MANAGEMENT CENTER OF NORTHWEST FLORIDA, INC.
JOB DESCRIPTION**

DATE ESTABLISHED: 10/27/2020
DATE AMENDED: 12/28/2021

TITLE OF POSITION: Mobile Crisis Law Enforcement Liaison

POSITION NUMBER: MH – 40 - 023

PROGRAM: Crisis Services

COMPONENT: Mobile Response Team

MINIMUM TRAINING, CREDENTIALS AND EXPERIENCE REQUIRED: The ideal candidate must have a high school diploma/G.E.D., passed a State Officer Certification Examination or have a certification as a Paramedic, EMT, or Firefighter with a minimum of three years' work experience in law enforcement, corrections, or fire/rescue. Must possess the ability to speak/present well to the public, document in a timely manner, and be proficient with technology. Must have a valid Florida driver license and meet all Center requirements for vehicle operations and transportation of clients in Center and non-Center vehicles.

Preference is also for the ability to assist with crisis intervention in which the candidate would additionally hold a Bachelor or Master's degree in psychology, social work, marriage and family therapy, or counseling.

Completion of Cardiopulmonary Resuscitation and Basic First Aid training (within six months of hiring). Completion of four hours of HIV/AIDS education (within 30 days of hiring) and two hours of HIV/AIDS information (biannually). Successful completion of CPI (Crisis Prevention Institute) training (within six months of hiring).

For candidates with a Bachelor or Master's degree, successful completion of a course in emergency screening will occur prior to assuming crisis intervention responsibilities. This course shall, at a minimum, include 12 contact hours of training in emergency screening, mental status examination, crisis intervention, Baker Act admission criteria, and the DSM-5. Completion of an additional 20 hours of service related training as mandated in FAC 65E-12 and 65D-30.

Compliance with minimum standards for screening of mental health personnel as contained in F.S. 394.4572.

SUPERVISOR: Mobile Response Team Leader

POSITIONS SUPERVISED: None

Compensation is structured according to training and credentials:

1. Paramedic, EMT, or Firefighter with a minimum of three years' work experience in law enforcement, corrections, or fire/rescue.
2. Paramedic, EMT, or Firefighter with a minimum of three years' work experience in law enforcement, corrections, or fire/rescue *plus* a bachelor degree in psychology, social work, marriage and family therapy, or counseling with a minimum three year's relevant work experience.
3. Paramedic, EMT, or Firefighter with a minimum of three years' work experience in law enforcement, corrections, or fire/rescue *plus* a master's degree in psychology, social work, marriage and family therapy, or counseling with a minimum one-year relevant work experience.
4. Paramedic, EMT, or Firefighter with a minimum of three years' work experience in law enforcement, corrections, or fire/rescue *plus* active licensure as a Mental Health Counselor, Clinical Social Worker, or Marriage and Family Therapist under Chapter 491, Florida Statutes, or as a psychologist under Chapter 490, F.S

WAGE AND HOUR STATUS: Exempt: X (Professional)

DESCRIPTION OF DUTIES AND RESPONSIBILITIES: *

ESSENTIAL FUNCTIONS: (Essential functions of this position are listed below. The position also includes additional functions as needed and/or assigned by supervisor.)

- 1) Act as primary liaison with and provide training and outreach to local law enforcement, corrections, or fire/rescue agencies in order to promote the principles of and increase the use of the Mobile Response Team.
- 2) Provide individual assistance and training to local law enforcement, corrections, or fire/rescue agencies that are responding to individuals in the community who are experiencing a mental health or substance use crisis.
- 3) Assist individuals experiencing behavioral health crises to access services and supports to alleviate immediate stressors affecting stability in the community.
- 4) Complete clinical record and other documentation in accordance with Center policies and procedures, component-specific guidelines, and guidelines in requirements of funding and accrediting agencies.
- 5) Provide emergency intervention and support services to persons experiencing severe psychiatric disturbances and without which may result in inpatient hospitalization.

If candidate holds a Bachelor or Master's degree in a mental-health related field:

- 6) Provide individual supportive therapy, and symptom management, both in office and community settings, ensuring immediate changes are made in the treatment plans as individual's needs change; educate and support individuals' families; and advocate for the rights and preferences of persons served.

*Expectations regarding quality and quantity of work are further delineated in the criteria-based performance appraisal.

7) Provide after hour on-call crisis intervention covering nighttime and weekend hours, as necessary.

8) Provide emergency follow-up and crisis counseling until the crisis is averted, the person is admitted for psychiatric inpatient treatment or is accepted into and begins receiving services from outpatient and case management staff.

9) Provide face-to-face and telephone assessment of persons experiencing behavioral health crises. Determine suitability for outpatient crisis intervention or need to consult with Life Management Center staff for inpatient treatment.

10) Provide adjunctive services to persons in crisis in both outpatient and inpatient settings.

OTHER ESSENTIAL FUNCTIONS:

1. Travel required between multiple service sites, to the homes or residences of persons served, schools, and other locations within the community.
2. Deliver after hour on-call coverage by phone, video, and face-to-face contact.
3. Perform away-from-center intervention and outreach activities.
4. When no other alternatives are available, transport individuals Center vehicles.
5. Complete substance abuse training as outlined by Florida Statute 65-D-30.
6. Complete training as required by Life Management Center training policies.
7. If licensed, comply with requirements of Chapter 490 or 491, Florida Statutes, to maintain licensure.

PHYSICAL REQUIREMENTS

- Must be able to hear conversational speech, visually observe client behaviors for safety and communicate effectively with clients and co-workers.
- Vision requirements include close and distance vision.

| Activity | Expectation | | | |
|---|---|--|--|-------------------------------|
| Standing | <input type="checkbox"/> Minimal | <input checked="" type="checkbox"/> Moderate | <input type="checkbox"/> Frequent | <input type="checkbox"/> None |
| Sitting | <input type="checkbox"/> Minimal | <input type="checkbox"/> Moderate | <input checked="" type="checkbox"/> Frequent | <input type="checkbox"/> None |
| Driving vehicles | <input type="checkbox"/> Minimal | <input type="checkbox"/> Moderate | <input checked="" type="checkbox"/> Frequent | <input type="checkbox"/> None |
| Lifting and/or Carrying | <input checked="" type="checkbox"/> Minimal | <input type="checkbox"/> Moderate | <input type="checkbox"/> Frequent | <input type="checkbox"/> None |
| Bending and/or Stooping | <input checked="" type="checkbox"/> Minimal | <input type="checkbox"/> Moderate | <input type="checkbox"/> Frequent | <input type="checkbox"/> None |
| Climbing Stairs and/or Ladders | <input checked="" type="checkbox"/> Minimal | <input type="checkbox"/> Moderate | <input type="checkbox"/> Frequent | <input type="checkbox"/> None |
| Walking or Moving (between offices, other facilities, etc.) | <input type="checkbox"/> Minimal | <input type="checkbox"/> Moderate | <input checked="" type="checkbox"/> Frequent | <input type="checkbox"/> None |
| Other (lift above waist/reaching etc., please explain) | <input checked="" type="checkbox"/> Minimal | <input type="checkbox"/> Moderate | <input type="checkbox"/> Frequent | |

Speaking: Yes No
Hearing: Yes No
Reading Comprehension: Yes No
Repetitive motion with hands, wrists, arms (e.g keyboard, typing, handwriting, etc.) Yes No

Ability to lift and carry up to 15 pounds.

Ability to handle stressful situations: Minimal Moderate Frequent

| | Infrequent | Occasional | Frequent | N/A* |
|----------------------------|-------------------------------------|-------------------------------------|-------------------------------------|-------------------------------------|
| Travel Same Day | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> |
| Travel Overnight | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Overtime (Non-Exempt only) | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input checked="" type="checkbox"/> |
| Holidays/Weekends | <input type="checkbox"/> | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |
| Shift Work (PMs/Midnights) | <input checked="" type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> | <input type="checkbox"/> |

* Not Anticipated

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. ADA Accommodations will be reviewed for persons with disabilities. We reserve the right to assess undue hardship that results from the provided accommodation and may need to rescind such reasonable accommodation if undue hardship results.

Copy received by:

Employee

Date: _____

Supervisor

Date: _____

*Expectations regarding quality and quantity of work are further delineated in the criteria-based performance appraisal.