

**LIFE MANAGEMENT CENTER OF NORTHWEST FLORIDA, INC.  
JOB DESCRIPTION**

**DATE ESTABLISHED** 07/01/08  
**DATE LAST AMENDED** 06/20/22

**TITLE OF POSITION:** Crisis Services Program Director

**POSITION NUMBER:** 41-07

**PROGRAM:** Crisis Services

**MINIMUM TRAINING AND EXPERIENCE REQUIREMENTS:**

This position requires a minimum of a Master's degree in psychiatric nursing and licensure in Florida as a registered nurse with national certification as a psychiatric nurse practitioner. Six years of post-degree mental health services experience to include at least two years of supervisory experience, plus at least two years of experience within an inpatient psychiatric facility is required.

An applicant with Florida licensure as a mental health professional or as a psychologist with at least seven years of mental health services experience will also be considered for this position, if the aforementioned supervisory and inpatient psychiatric experience has also been attained.

Non-violent crisis intervention training is also required for this position.

Compliance with minimum standards for screening of mental health personnel as contained in Florida Statute 394.4572.

**SUPERVISOR:** President & Chief Executive Officer

**POSITIONS SUPERVISED:** Crisis and Mobile Response Component Directors; Crisis Stabilization Unit (Inpatient) Supervisor; Office Manager

**SALARY:** Dependent upon degree, training and experience.

**WAGE AND HOUR STATUS:** Exempt:   X  (Executive)

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**DESCRIPTION OF DUTIES AND RESPONSIBILITIES<sup>1</sup>:**

**ESSENTIAL FUNCTIONS** (Essential functions of this position are listed below. The position also includes additional functions as needed and/or assigned by supervisor.)

1. Insure that the program operates in accordance with: (a) policies and procedures of the Life Management Center of Northwest Florida, Inc., (b) contract provisions, (c) legal rules and regulations, (d) licensure and accreditation requirements, and (e) ethical and professional standards.

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<sup>1</sup> Expectations regarding quality and quantity of work are further delineated in the criteria-based performance appraisal.

2. As a member of the Senior Management Team, collaborate with the President/Chief Executive Officer and other Senior Management Program Directors to formulate and achieve the Center's objectives.
3. Plan and coordinate operations for a psychiatric inpatient program to include 24/7 crisis/emergency services and inpatient treatment services. This includes the management and coordination of the Center's emergency and crisis intervention services, the crisis stabilization unit's inpatient admission and treatment services and the Center's mobile response team. Organize staff to most effectively subdivide the work of the program and assign responsibility and delegate authority as necessary to accomplish this work. Provide after-hour staff consultation as needed.
4. Provide direct care of patients on an inpatient and outpatient basis on an as needed basis and if the need arises and as assigned.
5. Supervise and develop program staff. Initiate personnel decisions to include hiring, termination and disciplinary processes, as necessary.
6. Construct program budgets and achieve program fiscal objectives. Coordinate with funding entities to include commercial insurance, managed care contracts, and other subcontracted revenue sources.
7. Respond to the behavioral health needs of persons in our community by developing new mental health services and by securing new service contracts, fund sources or grants.
8. Establish proper liaison with other agencies and community groups to further the objectives of the program and the Center.

**Physical Requirements:**

Activity	Expectation			
Standing	<input type="checkbox"/> Minimal	<input checked="" type="checkbox"/> Moderate	<input type="checkbox"/> Frequent	<input type="checkbox"/> None
Sitting	<input type="checkbox"/> Minimal	<input type="checkbox"/> Moderate	<input checked="" type="checkbox"/> Frequent	<input type="checkbox"/> None
Driving vehicles	<input checked="" type="checkbox"/> Minimal	<input type="checkbox"/> Moderate	<input type="checkbox"/> Frequent	<input type="checkbox"/> None
Lifting and/or Carrying	<input checked="" type="checkbox"/> Minimal	<input type="checkbox"/> Moderate	<input type="checkbox"/> Frequent	<input type="checkbox"/> None
Bending and/or Stooping	<input checked="" type="checkbox"/> Minimal	<input type="checkbox"/> Moderate	<input type="checkbox"/> Frequent	<input type="checkbox"/> None
Climbing Stairs and/or Ladders	<input checked="" type="checkbox"/> Minimal	<input type="checkbox"/> Moderate	<input type="checkbox"/> Frequent	<input type="checkbox"/> None
Walking or Moving (between offices, other facilities, etc.)	<input type="checkbox"/> Minimal	<input checked="" type="checkbox"/> Moderate	<input type="checkbox"/> Frequent	<input type="checkbox"/> None
Other (lift above waist/reaching etc., please explain)	<input checked="" type="checkbox"/> Minimal	<input type="checkbox"/> Moderate	<input type="checkbox"/> Frequent	

Speaking:  Yes  No  
Hearing:  Yes  No  
Reading Comprehension:  Yes  No  
Repetitive motion with hands, wrists, arms (e.g. keyboard, typing, handwriting, etc.):  Yes  No

Ability to lift and carry up to 15 pounds:  Minimal  Moderate  Frequent  
Ability to handle stressful situations:  Minimal  Moderate  Frequent

	Infrequent	Occasional	Frequent	N/A*
Travel Same Day	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Travel Overnight	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overtime (Non-Exempt only)	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
Holidays/Weekends	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Shift Work (PMs/Midnights)	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>

\* Not Anticipated

The physical demands described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be made to enable individuals with disabilities to perform the essential functions. ADA Accommodations will be reviewed for persons with disabilities. We reserve the right to assess undue hardship that results from the provided accommodation and may need to rescind such reasonable accommodation if undue hardship results.

**Copy received by:**

\_\_\_\_\_ **Date** \_\_\_\_\_  
**Employee**

\_\_\_\_\_ **Date** \_\_\_\_\_  
**Supervisor**