



July 17, 2026

To Our Valued Community Partners:

We wanted to share an important update regarding our Functional Family Therapy (FFT) Program. Due to changes in state funding, our current FFT program has come to an end. However, we have been thoughtfully evaluating how to best continue meeting the needs of the children and families we serve and are pleased to share that our team will continue providing services through a new program. Our mission remains the same: to strengthen families, improve communication, reduce risk factors, and support family permanency through compassionate, effective treatment.

We are excited to share that our dedicated team will continue serving families through a newly developed program: the **HEART Team (Healing, Empathy, and Recovery Treatment)**. Our commitment to supporting children and families remains central to our mission. The HEART Team will continue providing the family-centered, evidence-based services that you have come to know and trust.

One important difference with the HEART Team is that many of our services will now be billed through insurance rather than provided through state funding. Our team is committed to making this transition as seamless as possible and helping families understand and navigate the insurance process.

We are grateful for the trust and partnership you have shown our team over the years, and we look forward to continuing to work together in support of children and families in our community. We anticipate opening referrals for the HEART Team soon and will share additional information about eligibility, referral criteria, and the referral process in the weeks.

In the meantime, referrals sent to the FFT referral inbox continue to be monitored and added to our waitlist. As we prepare for this transition and finalize our new processes, we have temporarily paused the assignment of new referrals. We appreciate your patience and support during this exciting new chapter and look forward to resuming services as soon as possible.

We look forward to continuing our partnership with you and serving families together through this exciting new chapter. If you have any questions, please don't hesitate to reach out.

Sincerely,

Melanie Spoon, LCSW
Program Director, Family Services